GIRLS INC. OF MEMPHIS STRATEGIC PLAN FY 2017-FY 2021

Vision

Girls Inc. of Memphis alumnae engage fully in the civic and economic life of Memphis, which respects and values girls and their perspectives.

Mission

Inspiring girls to be strong, smart, and bold.

STRATEGIC PRIORITIES

- 1. Adopt a business model for fiscal and programmatic accountability
- 2. Implement a funding model to support growth and sustainability
- 3. Design and build physical space for success
- 4. Enhance the Girls Inc. Experience
- 5. Grow number of girls receiving Girls Inc. Experience
- 6. Advocate for all girls

STRATEGIC OBJECTIVES AND TASKS BY FUNCTION

1. Adopt a business model for fiscal and programmatic accountability

a. Staff and board structure accommodate growth and excellence in the Girls. Inc. Experience

Staff	Establish and implement annual staff structure to accommodate desired growth and outcomes through fy21
Executive Committee	Determine the best board size to accommodate growth and strategically recruit board members
	 Ensure the effectiveness and appropriateness of board committees Approve staffing structure and monitor effectiveness

b. Annual budget is revenue based and projected through completion of the strategic plan

Staff	•	Develop annual budget process to insure effective
		program and organizational planning is reflected in
		budget for board review and approval by July 31 or each
		year

Finance Committee	 Develop 4-year strategic finance plan to guide the annual budget process Work with staff to ensure the organization's annual budget is presented to the Board of Directors for approval and the July board meeting each year.
Development Committee	 Work with development team to develop annual revenue budget projections that are realistic and actionable. Work with finance committee to develop 4-year strategic finance plan to guide the annual budget process
Facilities Committee	Recommend priority areas
Program Committee	 Review and approve staffing and salary changes as needed

c. Systems measure and monitor performance of staff and board

Staff	 Effectively use TraxSolutions, Seeding Success and SSBOS systems to monitor program effectiveness and outcomes Establish and utilize an annual review system for tracking staff performance on an ongoing basis throughout year
Executive Committee	 Monitor performance management data across all organizational functions
Finance Committee	 Review financial results of the organization on a monthly basis. The Treasurer will provide a financial update at each meeting of the Board of Directors
Development Committee	 Quarterly review of development plan to assess prior quarter and plan future quarter activities and outcomes
Program Committee	Monitor occasional data reportsRecommend staffing related actions when appropriate

d. Strategic partnerships support programs, growth, and advocacy

Staff	 Seek corporate and individual partners to support program delivery for maximum effectiveness. Utilize data base systems to effectively track partner engagement
Development	Work with development team to establish annual partner recognition system

Committee	
Program Committee	 Identify partnership opportunities for programs and advocacy

2. Implement a funding model to support growth and sustainability

a. Achieve six-month reserve fund

Staff	 Work collaboratively with finance and development committee to establish a revenue based budget process and implementation
Finance Committee	 Ensure that the annual budget reflects revenues exceeding expenses to permit the accumulation of a reserve fund
Development Committee	 Include the creation of a reserve fund as a goal in the development plan

b. Year over year increases in revenue from individual donors

Staff	 Establish an annual development plan that focuses on the increase percentage year over year of individual donors
Executive Committee	 Establish targets for board giving as part of annual individual donor targets
Development Committee	Work closely with development team to insure year over year growth of individual donors to be reviewed quarterly

c. Year over year increase in percentage of annual revenue for unrestricted use

Staff	 Establish and implement development plan to show year
	over year growth in percentage of unrestricted funding.
Development	 Approve annual development plan to include year over
Committee	year growth in percentage of unrestricted funding.

d. Annual fund development plan ensures annual surplus

Staff	•	Establish annual development plan that insures a surplus
		over expenses with high percentage of certainty of

	funding sources
Development Committee	 Approve annual development plan that insures a surplus over expenses with high percentage of certainty of
	funding sources.

e. Strategic fund development plan for capital growth

Staff	Establish and monitor budget for capital growth
	 Include capital growth budget in establishment of annual
	development plan
Development	Include capital budget needs in annual development plan
Committee	approval and review
Facilities	Review and approve annual capital growth needs and
Committee	associated budget
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3. Design and build physical space for success

a. All program spaces exhibit the power of the Girls Inc. Experience

 Staff training on Girls Inc. Experience ongoing
 Internal audit of spaces on quarterly basis
Just do it!
Keep in mind as growth locations are identified and
selected.
Conduct essential elements audit of space

b. FY18 Frayser Campus established

Staff	 Hire director and staff for renewed Frayser program FY17 Work with Facilities committee and architecture firm to finalize the Frayser campus plan FY17 Establish a growth plan campaign strategy to provide necessary funding for expansion, upgrades and operations of growth and current program facilities
Development Committee	Work collaboratively with staff to establish a growth plan campaign strategy to provide necessary funding for expansion, upgrades and operations of growth and current program facilities

Facilities	 Establish plan and budget for current and growth
Committee	program facilities
Program Committee	Conduct essential elements audit of space

c. FY18 South Memphis facility established

Staff	 Hire director and staff for renewed South Memphis program FY17 Establish program in MIFA and/or Veritas School location in FY17 Work with South City planning team of city and Facilities committee of board to establish long term lease arrangement in designated South City location Establish a growth plan campaign strategy to provide necessary funding for expansion, upgrades and operations of growth and current program facilities
Development Committee	 Work collaboratively with staff to establish a growth plan campaign strategy to provide necessary funding for expansion, upgrades and operations of growth and current program facilities
Facilities Committee	 Work with South City planning team of city and Facilities committee of board to establish long term lease arrangement in designated South City location Establish a growth plan campaign strategy to provide necessary funding for expansion, upgrades and operations of growth and current program facilities
Program Committee	Conduct essential elements audit of space

d. FY19 Berclair facility established

Staff	 Hire director and staff for renewed Berclair program
	FY18
	 Establish in school relationships by end of FY7 for FY18
	implementation

	 Seek long term lease location in FY18 for FY19 launch Establish a growth plan campaign strategy to provide necessary funding for expansion, upgrades and operations of growth and current program facilities
Development Committee	 Work collaboratively with staff to establish a growth plan campaign strategy to provide necessary funding for expansion, upgrades and operations of growth and current program facilities
Facilities Committee Program Committee	 Establish a growth plan campaign strategy to provide necessary funding for expansion, upgrades and operations of growth and current program facilities Conduct essential elements audit of space

4. Enhance the Girls Inc. Experience

a. Programs exhibit alignment with the Girls Inc. Experience

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Staff	 Ongoing training with staff on Girls Inc. Experience
	 Objectives aligned with Girls Inc. Experience evidence
	 Participate in Girls Inc. Annual Conference and training
	as available throughout year
Program Committee	Conduct audit of programs and provide
	recommendations
	 Review and approve recommended targets

b. Active engagement of stakeholders at all levels of the Girls Inc. **Experience**

Staff	 Annual program plan to include regular stakeholder engagement experiences Establish input survey opportunities for identified stakeholders (i.e. families, volunteers, funders) Fully participate in SSBOS and utilize for continuous improvement of Girls Inc. Experience
Executive Committee	 Determine appropriate role for the board to engage in the Girls Inc. Experience and develop accountability plan for engagement
Development Committee	Establish annual stakeholder recognition events and strategies in annual development plan

Program Committee	•	Support the board in learning about engagement
		opportunities

c. All programs and curriculum designed and implemented to ensure delivery of Core Essential Services

Staff	 Annual program plan to align with CES and GIE established each fall of each fiscal year Ongoing training provided to equip staff for the implementation of annual program plan
Program Committee	 Audit curriculum design and implementation
	 Make recommendations when appropriate

5. Grow number of girls receiving Girls Inc. Experience

a. All programs at capacity

Staff	•	Data reviewed monthly to celebrate achievement and
		hold staff accountable for the recruitment and retention of program participants so that all programs are at capacity of projected average daily attendance
	•	Center/program directors develop data informed recruitment strategies
Program Committee	•	Monitor enrollments and attendance

b. 75% of girls served are in circles A & B

Staff	Ensure annual program plan maximizes GIE programming in Circle A and B
Program Committee	Review and approve targets and reporting cycles

6. Advocate for all girls

a. Board, staff, and girls are leading advocates in Greater Memphis for advancing the rights and opportunities for all girls

Staff	•	Increase media exposure to insure Girls Inc. Is seen as
		the "go to" for issues facing girls and women
	•	Establish annual advocacy plan to include various
		modalities (ie. Documents of issues; events; media
		engagement)

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	•	Report on advocacy efforts achieved on a quarterly basis
Program Committee	•	Direct the development of annual State of the Girls
		Report

b. Collaborate to advocate for girls regionally and state-wide

Staff	 Meet and work collaboratively with Girls Inc.'s across TN
	for joint funding and program support
	 Actively engage in Girls Inc. Opportunities, meetings,
	and conferences